CASE STUDY

Residential Flood Loss:

Waking Up to Disaster

Settled.™ The Loss Recovery People.
1.877.994.6404

Jim and Sophie woke up to find nearly 30 inches of water had flooded the home they had just paid off.

“It seemed pretty simple,” Jim recalled. “We had insurance, so we figured a representative would show up, assess the damage and write us a check. And life goes on.” Unfortunately, it wasn’t quite that easy.

The insurance company's claim representative did show up, but Jim and Sophie were left with more questions than answers. They had just purchased flood insurance, but had not received their policy. The adjuster was evasive and unclear about their policy conditions or even whether their property would be covered.

The family was left not only worried their loss would not be recovered, but with lives turned upside down, no place to live, and no clue how to accurately valuate and document their property. They took off from work and tried to manage the intricate details of their claim. Our Loss Professionals stepped in to help them out.

Settled.™

We helped document the loss, provided accurate accounting for many things the couple would have overlooked, and made an accurate report on the building damages. We set up communication with the insurer and presented and discussed the scope of the loss.

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We helped Jim and Sophie secure the best possible settlement, received payment from the insurer, and delivered it personally.

“Our lives were turned completely upside down, and we weren’t sure our insurance company was going to do the right thing. But now we’re settled. Life does go on.”

Settled.™

For more information on how Settled™ can help you recover from loss due to flood, fire, storm or other disaster, visit us online or call us today.

www.LossSettled.com

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